

We believe in Earning your Trust

WebRTC

Advanced Proactive Solutions



### **Mobile Endpoints: Mobile and WebRTC**



- Our Endpoints work across all mobile phones and WebRTC browsers for both **Consumer** and **Enterprise** applications
- Our Communicator **WebRTC** Endpoint enables Voice calling to/from Mobile Number from any WebRTC compatible browser
  - Call-Move Supported between WebRTC Clients, Fixed Devices, and Mobile Devices
- Communicator Mobile App Provides Native Interface on Android, BlackBerry, iPhone and any other mobile
- Both WebRTC Endpoint and Mobile App tied to Mobile Number
- Corporate Integration: Optional Integration to UC/PBX, Call Recording, CRM solutions
  - Avaya, Cisco, Microsoft, Mitel, NICE, Salesforce.com, Verint, etc.
- Messaging integration for Corporate SMS



#### **Multi-Line: Dual Persona**

No need to carry two (or more) phones. Keep your mobile number private. Use the mobile number for personal calls and the desk number for business calls.

- Mobile number is displayed when calling personal contacts
- Desk number is displayed when calling business contacts
- Notification of incoming and outgoing business calls so they can be distinguished from personal calls
- Easy control and management of business and multiple personal identities
- Separate voicemails for business, personal, social-media friends, dating





#### **Adding WebRTC for Enterprise Communications**



- Provides a *Web Communicator* "desk phone" that is the same as the employee's "mobile phone" on any computer/tablet
- Is an *alternative or supplement* to traditional UC/PBX Desk Phone
  - User's "desk phone" is wherever they are, on any computer -> no software to download
- Advanced features between Web Communicator and Mobile Phone
  - Transfer mobile-to-Web Communicator / Web Communicator-tomobile
  - Share Presence information: "In a Web Communicator Call"
- Advantageous for IT Departments
  - No software to deploy/manage on any specific device
  - Works across multiple UC/PBX systems deployed in a single company
    - Same solution for everyone anywhere: http://mycompany.com/myphone
  - Works in conjunction with leading UC/PBX, Call Recording & CRM Systems
    - Avaya, Cisco, Microsoft, Mitel, NICE, Salesforce, com, Verint, etc.

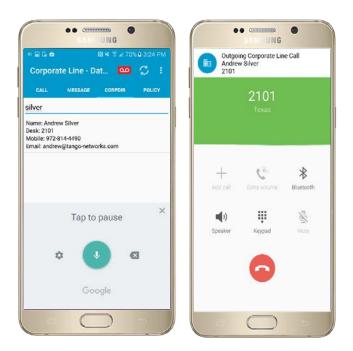


#### **UC/PBX** Mobility

Advanced Proactive Solution: Consulting Another innovation, ultimate success

Going mobile doesn't mean you have to leave your UC/PBX system behind. Access desktop productivity features from your mobile phone.

- Mobile phone becomes part of existing call coverage
- Easy to use conferencing
- Transfer calls to colleagues
- Move calls between mobile and desk phones
- Access corporate directory
- Receive notification of corporate voicemail with easy retrieval from the mobile phone
- Set Do Not Disturb when not available
- Receive and dial short codes
- Same user experience across different UC platforms



## **Example Consumer WebRTC Apps**

- WebRTC API interface of carrier Mobile Subscription to consumer applications
- Applications must subscribe to Mobile Carrier "WebRTC Service" to enable WebRTC Endpoints to interact with web services
- Mobile Carrier monthly subscription required to access subscriber's personal mobile number
- Example Services:
  - Netflix Web Communicator on Smart TV
  - Incoming/outgoing calls to viewer's mobile number
    - Netflix places TV session on hold
    - User can augment to WebRTC Video Session



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# THANK YOU!

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